

Universal Banker

Be the welcoming face of community banking—building relationships, supporting customers and making a meaningful difference every day.

Keen Bank is seeking a people-focused, detail-oriented Universal Banker to join our team at our Waseca, Minnesota location. In this role, you will often be the first point of contact for our customers and a trusted resource for their everyday banking needs. You may also be asked to provide support at our Ellendale or Owatonna branches as needed.

If you enjoy building connections, solving problems and helping people reach their financial goals, this could be a great opportunity for you.

What You'll Do

As a Universal Banker, you will combine teller expertise with relationship-building skills to provide exceptional service and support:

- Open, close and maintain deposit accounts
- Process daily transactions—including deposits, withdrawals and transfers—with accuracy and care
- Identify customer needs and recommend appropriate banking products and services
- Build strong, lasting customer relationships through personalized service
- Participate in officer calls to help develop and strengthen customer relationships
- Handle cash responsibly, including drawers, vaults and ATMs, and balance accurately each shift
- Maintain knowledge of and comply with applicable state and federal banking regulations
- Travel to Ellendale or Owatonna branches to provide coverage when needed; mileage reimbursement will be provided

Your work will play an important role in delivering a positive customer experience and supporting the continued success of our community bank.

What We're Looking For

- Two years of banking or financial services experience OR four years of business or sales experience
- Excellent customer service skills and a genuine desire to help others
- Strong verbal and written communication skills
- A commitment to integrity, professionalism and ethical standards

Your Schedule

- 40 hours per week
- Must be available Monday–Friday between 7:15 am and 5:45 pm
- Saturdays between 8:45 am and 12:15 pm

Pay & Perks

Pay Range: \$18.00 - \$25.00 per hour

Benefits Include:

- Pro-rated PTO in year one, plus 19 days annually beginning in year two
- Incentive plan and discretionary bonus opportunities
- High-deductible health plan with 50% paid by Keen Bank
- Health Savings Account with bank contribution
- Medical and Dependent Care Flexible Spending Plans
- Delta Dental and VSP Vision coverage
- 401(k) with employer match
- Employer-paid long-term disability and life insurance equal to one times annual salary
- Optional supplemental benefits

About Us

Keen Bank is a local, family-owned community bank in Waseca, MN with branch locations in Owatonna and Ellendale, MN. We have been proudly serving our communities since 1874. Our commitment to our communities is matched only by our commitment to supporting and investing in our employees.

Ready to Join Us?

If you're passionate about community banking and delivering exceptional service, we'd love to hear from you. Apply today and grow your career with a bank where relationships matter.

Apply to Keen Bank, Attn. Human Resource Officer, 101 State Street N, Waseca MN 56093 or email employment@keen.bank.

Keen Bank, N.A. is an equal opportunity employer. All qualified applicants will receive consideration for employment without regard to: race, color, religion, sex, national origin, age, pregnancy (including childbirth, lactation and related medical conditions), mental or physical disability and veteran status or any other classifications protected by federal, state or local law.