

## Universal Banker

**Be the friendly face of community banking, grow relationships and make a difference—every day.**

We're looking for a people-focused, detail-loving Universal Banker to join our Keen Bank team in our Owatonna, MN location. In this role, you'll be the first smile our customers see and the trusted partner they rely on for their everyday banking needs.

If you enjoy building connections, solving problems and helping people reach their financial goals, this might be the perfect role for you.

### What You'll Do

As a Universal Banker, you'll combine teller expertise with relationship-building skills to deliver standout service:

- Open, close and maintain deposit accounts
- Process daily transactions—including deposits, withdrawals and transfers—with accuracy and care
- Discover customer needs and recommend the right banking products and services
- Build strong, lasting customer relationships through personalized service
- Participate in officer calls to help grow and strengthen customer relationships
- Handle cash responsibly, including drawers, vaults and ATMs, and balance accurately each shift
- Stay knowledgeable and compliant with state and federal banking regulations

Your work plays a key role in customer satisfaction and helps support the success of our community bank.

### What We're Looking For

- Two years of banking or financial services experience *OR* four years of business or sales experience
- Outstanding customer service skills and a genuine desire to help others
- Strong verbal and written communication skills
- A commitment to integrity, professionalism and ethical standards

### Your Schedule

- 40 hours per week
- Must be available Monday–Friday between 7:15 a.m. and 5:45 p.m.
- Saturdays between 8:45 a.m. and 12:15 p.m.

## Pay & Perks

Pay Range: \$18.00 - \$25.00 per hour

Benefits Include:

- Pro-rated PTO in year one, plus 19 days annually starting year two
- Incentive plan and discretionary bonus
- High-deductible health plan—50% paid by Keen Bank
- Health Savings Account
- Medical and Dependent Flexible Spending Plans
- Delta Dental & VSP Vision coverage
- 401(k) with employer match
- Employer-paid long-term disability and life insurance (1x annual salary)
- Optional supplemental benefits

## About Us

Keen Bank is a local, family-owned community bank in Waseca, MN with branch locations in Owatonna and Ellendale, MN. We have been proudly serving our communities since 1874. Our commitment to our communities is matched only by our commitment to supporting and investing in our employees.

## Ready to Join Us?

If you're passionate about community banking and delivering exceptional service, we'd love to hear from you.

Apply to Keen Bank, Attn. Human Resource Officer, 101 State Street N, Waseca MN 56093 or email [employment@keen.bank](mailto:employment@keen.bank).

Keen Bank, N.A. is an equal opportunity employer. All qualified applicants will receive consideration for employment without regard to: race, color, religion, sex, national origin, age, pregnancy (including childbirth, lactation and related medical conditions), mental or physical disability and veteran status or any other classifications protected by federal, state or local law.